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PATENT

DEC 09 2003



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Saima Khan  
Serial No. : 09/398,222  
Filed : September 17, 1999  
For : SYSTEM AND METHOD OF PROPAGATING  
EXCLUSION RECORDS IN A NETWORKED  
COMPUTER TELEPHONY INTEGRATION SYSTEM  
Attorney's Docket : DAVOX-171XX  
Examiner : Ricardo M. Pizarro  
Group Art Unit : 2731

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By

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PRELIMINARY AMENDMENT

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Commissioner of Patents  
PO Box 1450  
Alexandria, VA, 22313-1450

Technology Center 2600

Sir:

Please amend the above-identified Patent Application prior to examination on the merits as follows: